

## PRINGLES™ Call of Duty: Black Ops 4 2XP GAMING OFFER - FAQs

### KEY DATES TO REMEMBER:

- Purchase participating products between these dates: 9/17/18 – 12/31/18
- Submit your receipt within 30 days of purchase, no later than 1/30/19
- Call of Duty: Black Ops 4 2XP must be redeemed by 2/28/19

### THERE IS ONE WAY TO PARTICIPATE:

- **BUY** any participating **Pringles® Mega Stack** product at Walmart stores from 9/17/18 through 12/31/18
- **TAKE** a photo of your receipt and upload to [KFR.com/2XP](http://KFR.com/2XP)\* within thirty (30) days of purchase. Last date to submit a receipt is 1/30/19
  - a. Photo must include the entire receipt from top to bottom, including all four corners
  - b. For long receipts, take pictures in sections and *submit all photos from one receipt*
  - c. Ensure the store name, date, bar code (if available), items and prices are **legible** in your image(s)
- **GET** Call of Duty: Black Ops 4 2XP Code
  - a. Code will arrive via the email account associated with your KFR account with a link to [www.callofduty.com/Pringles](http://www.callofduty.com/Pringles)
  - b. Each code is worth 15 minutes of 2XP
  - c. Code must be redeemed by 2/28/19

#### \*Details for Uploading receipts at [KFR.com/2XP](http://KFR.com/2XP)

1. Visit [KFR.com/2XP](http://KFR.com/2XP) and log in using your KFR account
2. Follow the on-screen prompts to upload your receipt

### GENERAL PROMOTION HELPS

#### ***Do I need to be a member of Kellogg Family Rewards (KFR) to participate with the Pringles™ Call of Duty: Black Ops 4 2XP Gaming Offer?***

You will need to be a KFR member in order to submit your receipt and earn credit for this offer.

#### ***How will I know if my receipt was accepted and if I earned credit towards the offer?***

After the receipt is received, you will either:

- a. Receive two (2) emails. The first email will indicate how many credits were earned while the second email will have your unique promotion codes.
- b. Receive an email with why the receipt was invalid.

It can take up to seventy-two (72) hours for the receipt to be approved by Kellogg Company.

#### **I submitted my receipt but why have I not received my 2XP code?**

It may take 72 hours for the receipt to be approved and delivered via email. You can also find your 2XP Code in your KFR account under “My Orders” once your receipt has been processed even if the email have not arrived just yet.

#### **What are the participating Pringles® Products?**

For a complete list of products and sizes, please click [here](#).

#### **Will I automatically get my KFR points?**

Uploading your receipt to [KFR.com/2XP](http://KFR.com/2XP) will give you both promotion credit and KFR points.

#### **Can I participate more than once?**

- Members can earn 160 codes through KFR over the life of the promotion, no limit per day.
- Members can only use four (4) codes per participant, per day in game/from their Activision account.

**Do I need to have a Call of Duty account to redeem the code?**

- Yes, you will need a Call of Duty account in order to redeem the code. A Call of Duty account is free to obtain.
- Redeeming in-game items requires Call of Duty: Black Ops 4 game and a subscription for applicable platform (sold separately).

**What is the code worth?**

- Each code is worth 15 minutes of 2XP.
- Limit four (4) codes per participant, per day with your Activision account; limit of forty (40) hours (160 Codes) total for the promotion period per person.
  - Note: The limit applies to **ALL** 2XP redemptions for *Call of Duty®: Black Ops 4* (not limited to this promotion).

**The code is not working within the game -or- I need help with my Call of Duty game, account and/or subscription.**

Players who encounter issues with their code redemption, game, account or subscription should contact Activision Support directly for assistance at <https://support.activision.com/>

**How old do I need to be to participate in this promotion?**

Participants must be 17 years old at the time of entry.

**Do I have to live in the United States to participate?**

Participants must be legal residents of the fifty (50) United States and District of Columbia at the time of entry.